

Your guide to your.....

Schools' Scheme Summary Healthcare Plan

As a member of AXA PPP healthcare you have access to many benefits including prompt access to eligible treatment, at a time and place to suit you.¹

Making it simple to get the treatment you need.

Making a claim

If the child's GP says they need specialist treatment, tell them you want the child to go private and ask for an 'open referral'. With an open referral the GP advises the type of specialist the child needs treatment from but doesn't name a particular specialist. Our Fast Track appointments service will then help find a suitable specialist and make a convenient appointment for the child.

Call us on 0800 980 6248

Call us as soon as the child has seen their GP. It's important you call us before the child sees the specialist or has any treatment so we can confirm what they're covered for.

We'll check the child's cover and let you know what happens next

We'll check the treatment is covered by their plan, help you find a suitable specialist and offer to make the appointment for you.

Fast Track Appointments -

Whenever the child needs treatment, our team will support you by helping you choose a selected provider to treat them and will usually be able to arrange an appointment with the provider through our Fast Track Appointment service.

¹ Network restrictions apply

If you're an in-patient or day-patient		
Private hospital and day-patient unit fees	Paid in full	At a hospital or day-patient unit in the Directory of Hospitals
Hospital accommodation for one adult while the child is in hospital	Paid in full	Covers the cost of one adult staying in hospital with the child.
Hotel accommodation for one adult while the child is in hospital	Up to £100 a night up to £500 a year	Covers towards the costs for one adult to stay near to the private hospital where the child is having treatment.
Specialist fees	No yearly limit	Includes fees for: <ul style="list-style-type: none"> • surgeons • anaesthetists • physicians.

If you're an out-patient		
Surgery	No yearly limit	
CT, MRI or PET scans	Paid in full	At a facility listed in your Directory of Hospitals
Specialist consultations	No yearly limit	Practitioners are nurses, dieticians, orthoptists, speech therapists, psychotherapists or psychologists and audiologists.
Diagnostic tests performed by your specialist and practitioner fees when your specialist refers you	However, the annual limit for out-patient mental health treatment shown below will apply to psychologists.	
Fees for out-patient treatment by physiotherapists, acupuncturists, homeopaths, osteopaths or chiropractors	No yearly limit on fees up to a combined overall maximum of 10 sessions in a year when the child's GP refers them	We call physiotherapists, osteopaths and chiropractors therapists.

Mental Health - If you're an in-patient or day-patient		
Private hospital and day-patient unit fees for mental health treatment	Paid in full up to 28 days a year.	Including fees for: <ul style="list-style-type: none"> • accommodation • diagnostic tests • drugs
Cash payment if the child uses a hospital or day-patient unit that is not in the Directory of Hospitals	£100 a night for in-patient treatment £100 a day for day-patient treatment Up to a combined maximum of 28 days a year	If the child has private in-patient or day-patient treatment for a mental health condition at a hospital or day-patient unit that is not in the Directory of Hospitals. We will only pay this when: <ul style="list-style-type: none"> • the treatment would have been covered by the plan • we are not paying for the treatment
Specialist fees for mental health treatment	No yearly limit	

Mental Health - If you're an out-patient		
Annual limit for mental health out-patient treatment	Up to £1,000 each year	
Specialist consultations	Paid from the annual limit above	
Mental health treatment by psychologists and psychotherapists	Up to 4 sessions on the referral of the child's GP. A medical report will be required from the treating psychologist if further sessions are needed.	

Additional Benefits		
Cash payment when you have free treatment under the NHS	£50 per night up to £5,000 each year	

Cancer cover and care

The plan includes cover for cancer including chemotherapy, radiotherapy, diagnostic tests and surgery. Please see Section 4 of the handbook for full details

The main things we don't cover

Like all health insurance plans, there are a few things that are not covered.

We've listed the most significant things here, but please also see the details in your handbook

- Routine pregnancy and childbirth
- Chronic conditions
- Fees if you choose to use a hospital that is not in your Directory of Hospitals
- Treatment received outside the UK

The details given are a summary of your plan.

Please read the handbook for full details of the cover available.

Useful information

Personal Advisory team

0800 980 6248

Monday to Friday 8am to 8pm and Saturday 8am to 1pm
For queries or claims pre-authorisation.

Health information

axapphealthcare.co.uk/health

Wellbeing Services

Please visit your Wellbeing Hub for all the details of your Wellbeing services

We may record and/or monitor calls for quality assurance, training and as a record of our conversation.